

***Access Your Accounts Anytime, Anyplace – FREE!  
with ENYFCU'S Flex Teller Internet Account Access***

Sit back, relax, and enjoy the convenience of Internet Account Access from Eastern New York FCU. With your personal computer, you can get up-to-date and historical information on your Eastern New York FCU accounts, correspond by e-mail, and even access family member accounts (provided you have signature authority on the account). You can even export transaction information to personal financial management programs such as Quicken™ and Microsoft™ Money. Best of all, **Eastern New York FCU's Flex Teller** Internet Account Access is available anytime, from anywhere - **FREE**.

To take advantage of our **Flex Teller** Internet Account Access, you will need a modem-equipped personal computer, an Internet Service Provider, and browser of your choice - Netscape Navigator and Microsoft™ Explorer have been found to work best. (For the best performance, we recommend the most recent versions that can be easily downloaded from the **Flex Teller** site.)

***Internet Account Access Security***

Our **Flex Teller** Internet Account Access service is SAFE. Because account security is of the utmost importance to us, we have built safety measures into our Internet Account Access service which reflect the significance of this issue. You'll be required to create your own password, up to eight digits (recommended), and all information is sent - and received - encrypted. **Flex Teller** makes use of 128-bit encryption technology and strongly recommends that you use a browser with at least the equivalent levels of encryption.

***Flex Teller Internet Account Access***

With our **Flex Teller** Internet Account Access service, you can get the balance of any of your listed accounts (checking, savings, money market accounts, and many more) on a simple consolidated account list. Your balance information is delivered with up-to-the-minute accuracy. In addition, you can check other important information like your next payment date on loans and dividend information. And every account can display current transaction history at the touch of a finger so you can keep your checkbook register up-to-date and your statement balanced.

***Transfer Funds with Flex Teller Internet Account Access***

Transfer funds among all of your accounts. You can move money from one account to another, transfer a fixed amount on a regular basis automatically, or enter an amount for immediate or future transfer. Make loan payments or advance funds from your Overdraft Line of Credit Account. Every transfer occurs immediately and account information is refreshed to allow you to verify the accuracy of the transaction.

***Internet Bill Pay--a better way to pay your bills***

Internet Bill Payment is the latest addition to **Eastern New York FCU's** electronic account access product line. You can handle all your payments automatically through Internet Bill Payment - and you can initiate each payment or set up automatic recurring payments, or a combination of both, and schedule payments to be made on specified future dates. And best of all, it's FREE!

*Flex Teller - How to get started*

ENYFCU requires a member signature on the enclosed enrollment form in order to add you as a ***Flex Teller*** user.

Once logged into the service, you will be presented with a menu of services. Functions include:

- ✓ Transfer transactions
- ✓ Export to export transaction history
- ✓ Email to credit union personnel
- ✓ Personal Options to customize your session
- ✓ Bill Payment

Use the on-line Help, available wherever you see the yellow “?” on any menu or page to guide you through your activities. Help provides instructions on how to perform transactions, send mail, and customize your Internet session.

That's all there is to it. You can rest assured your transactions will occur immediately and your messages will be delivered as requested.

***Need Assistance?***

Call the credit union anytime during regular business to get help with the service, your account, or research a problem. Feel free to send email during off-hours and we'll respond to your request the next business day. Call (800) 223-1413, or send email to: [information@enyfcu.org](mailto:information@enyfcu.org).

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